Electricity ?

Water Supply ?

rComplaint

Key Features

"**rComplaint**" is a Complaint Management System which helps the Organization to track down the record of the complaint/suggestion for their assigned department for which user has made complaint/posted suggestion.

"**rComplaint**" is a mobile and web Application whose objective is to provide facility to end user who can make complaint for specific department and sub department. User can view his complaints also. Profile can be updated by user. Admin user can track complaints by area, by department, by sub department. It is a simple to use application and provides a rich set of features;

- Directly able to make complaint/suggestion to organization
- Complaint/suggestion tracking
- Profile management
- Advanced search for year, month, area, department and sub-department
- Easily able to view complaint/Suggestion with web and mobile device
- Single sign-on- compatible with mobile and web

Complaint Registration

- By Area
- By Ward
- By Department
- By Subdepartment

View Complaints

- By Date

Profile

- Reset Password
- Change Area
- Change details

Display (Track)

- By Area
- By Department
- By Subdepartment